



Phil Mauter Named President, QualServ North America

Fort Smith, Ark. (September 30, 2026) – QualServ today announced Phil Mauter has been promoted to President, QualServ North America, effective immediately.

In this role, Mauter will lead the QualServ North American strategy and oversee the day-to-day operations of all business functions including finance, engineering, sales and manufacturing. His focus will be on driving operational performance, elevating the customer experience, and scaling the company's solutions and services platform. Mauter will align his teams around consistency, responsiveness and long-term, sustainable growth.

"Phil is a highly respected leader who consistently delivers positive results. He has strengthened the QualServ reputation industrywide through his mentoring of internal talent and raising the bar on customer experience," said Michael Potter, Middleby Group President. "As QualServ continues to grow, Phil's proven operational discipline, global supply chain experience, and people-first leadership will be a significant benefit as we continue to scale the business and support our customers throughout North America."

Since joining the company in 2021 as Vice President of Operations, Mauter has led key initiatives to enhance operational execution and elevate the customer delivery. After being named General Manager in early 2025, he expanded his leadership across the business — successfully driving operational performance while building a dedicated team and a values-based culture.

A Chicago-area native shaped by living across the U.S. and abroad, Mauter has more than 30 years of operations leadership and global supply chain experience. His background includes serving in executive roles within both major commercial and privately held enterprises, aligning closely with the QualServ focus on scalable execution and customer delivery.

QualServ Solutions International is a Middleby Corporation Company. Middleby is the Leading Global Solutions Provider for commercial foodservice and industrial food processing. QualServ, based out of the United States, provides innovative services, products, comprehensive design, and turn-key solutions with a global supply chain team to support multi-national chains across multiple industry segments. The company has fully integrated, 712,000 square foot facilities in Central USA (Fort Smith, AR) which is strategically positioned to service all of North America. The company also operates 80,000-square-foot European facilities in Mokry Dwór, Poland, and Viljandi, Estonia, serving Europe, the Middle East, Asia, Asia Pacific, and Africa.

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