



## **Toastmaster** Service Bulletin

### SUBJECT

Defective pop-up toaster switch follow-up

### GENERAL

#### **1. Problems in identifying defective switches**

Service Bulletin TM-419, released this morning, detailed a problem that has occurred with some switches used on the Switch Assembly for TP-series pop-up toasters (P/N 7606396). This bulletin instructs you to check your existing stock of Switch Assemblies for defective switches as follows:

- Black switch labeled "McGill" - standard through 2001. These switches function normally.
- Black switch labeled "Master" - began to be used in 2002. These switches are defective.
- White switch labeled "Master" - began to be used in late 2002. These switches function normally.

Unfortunately, the switches USUALLY cannot be checked without taking apart the assembly. The lettering is only on one side of the switch. If the switches are installed so that these sides face each other, the lettering cannot be read.

So, in order to check these assemblies, you will need to disassemble them. If you use care when removing and replacing the retaining clips, this should be a relatively fast process. If you need to return any switch assemblies, be sure to reassemble and return the ENTIRE assembly. We cannot issue credit if you return loose switches!

#### **2. Additional switch assembly part numbers**

Service Bulletin TM-419 identified the Switch Assembly as Toastmaster P/N 7606396. Additional switch assemblies that use the affected switch are:

- P/N 7604299 Assy, Switch and Bracket, Left
- P/N 7604713 Assy, Switch and Bracket, Right
- P/N 7604714 Assy, Switch and Bracket (*Not in general use, but may be stocked by some agencies*)
- P/N 7604715 Assy, Switch and Bracket (*Not in general use, but may be stocked by some agencies*)

If you have stock on these assemblies, you should check them for the defective switch as well.

### ACTION

When returning defective switches, BE SURE TO REASSEMBLE THEM INTO THE SWITCH ASSEMBLY. Toastmaster CANNOT issue credit for loose switches! Then, contact the Parts Department for an RGA. Returned parts should be clearly marked "RETURNED - DEFECTIVE AS PER TM-419." Deviating from these guidelines will delay us in crediting your account.