

Middleby Cooking Systems Group



1400 Toastmaster Drive • Elgin, IL 60120-9272 U. S. A. • Telephone: (847)741-3300 • Service and Parts Fax: (847)741-4406

Service Bulletin

SUBJECT

Required information for Toastmaster warranty claims

GENERAL

Recently, we have received an increasing number of Toastmaster warranty claims with incomplete information. In order to process your claim promptly, ALL of the following information MUST be included on your CFESA sheet:

- Complete model number
- Complete serial number
- Voltage AS SHOWN ON THE SERIAL PLATE

This information can simply be copied off the serial plate on the back of the unit.

If you do not include this information on your claim form, we will have to re-search the missing information as time permits. Often, the only way that we can get this missing information is to contact your office directly. **This delays completion of your claim, AND requires additional time and effort on your part to answer questions about the missing information.**

To avoid this inconvenience, be sure to ALWAYS provide the full and complete model number, serial number and voltage, AS SHOWN ON THE SERIAL PLATE, with every Toastmaster warranty claim.