

## Middleby Cooking Systems Group



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## Middleby Marshall® Service Bulletin

### SUBJECT

Availability of Papa John's PS70 and PS555 retrofit kits; availability of PS570/555 cool handle extension

### GENERAL

Two service kits are available from Middleby Marshall that are intended for use on Papa John's PS570 and PS555 ovens.

- Kit P/N 44633 is compatible with the PS570 oven, and includes:
  - New upper air finger support brackets. The brackets allow better clearance through the front loading window.
  - Window locking tabs. When installed, the tabs prevent the window's removal without tools. This allows the window to be opened frequently without the concern of wear on the normal, swinging window tabs.
  - Cool handle extension. When added to the existing door handle, this provides a cooler surface for the hand when opening the window.
- Kit P/N 44916 is compatible with PS555 and PS570 ovens, and includes the cool handle extension only from Kit 44633.

Note that the window handle used on ovens produced 11/00 or later should not need the cool handle extension; these newer ovens reposition the window handle for cooler operation. Also, the window locking tabs and air finger support brackets on Papa John's ovens produced 11/00 or later already match the new components included in Kit 44633. So, any PS555 or PS570 ovens produced 11/00 or later should not need either of these Kits.

### APPLICATION

- Whenever possible, installation of the Kit(s) should be scheduled during a normal service visit to prevent a separate trip.
- Kits 44633 and 44916 are to be installed free of charge for Papa John's restaurants upon request. Note that each oven cavity will only require ONE of the two kits (customer's choice). If the customer is not having problems with accessibility through the window, Kit 44916 (cool handle extension only) should be suggested.
- Kit 44916, which includes only the cool handle extension, may be installed at non-Papa John's restaurants if a PS555 or PS570 owner has repeated problems with a hot window handle. The customer should be charged normally when installing this kit in a non-Papa John's restaurant.
- Kit 44633 may not be installed in non-Papa John's restaurants.

### AVAILABILITY

Both kits are available for shipment at this time. You will be charged normally for your parts order.

- When installing one of these kits at a Papa John's restaurant, the customer is not to be billed for labor, trip charge, or for the kit itself. These costs are to be submitted on your claim form.
- When installing Kit 44916 (the cool handle extension) on a non-Papa John's oven that is still in its warranty period, Middleby will cover the labor and trip charge when they are submitted on a claim form. The cost of the kit is the responsibility of the store owner.
- When installing Kit 44916 on a non-Papa John's oven that is no longer in its warranty period, all parts, labor, and travel costs are the responsibility of the store owner.